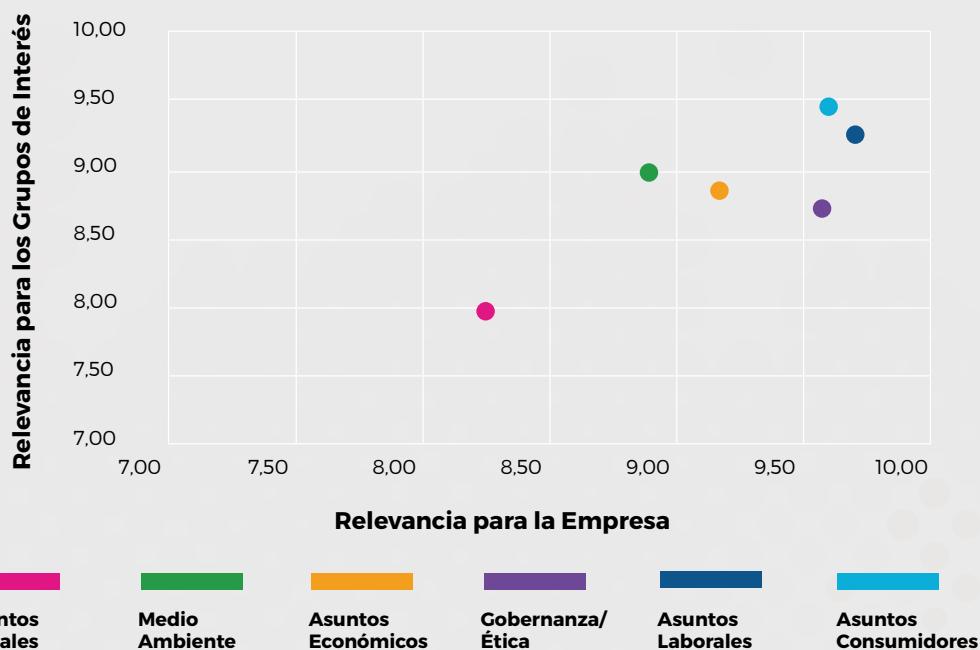


# 3- Materiality: main sustainability issues.

While the management of an organization interacts with a wide spectrum of sustainability dimensions, the relevance of each of them varies significantly. To focus our efforts and resources effectively, and in line with the expectations of our diverse stakeholders, we have undertaken a rigorous process of identifying and prioritizing those issues that matter most. The magnitude of the impacts generated by our activities, both positive and negative, and the importance they have for the company and its stakeholders, constitute the fundamental criteria that guide this exercise.

In the process of determining our material matters, an analysis of environmental, social and corporate governance risks that may condition the business model in the medium and long term has been conducted.

The current materiality analysis, consolidated from evaluations in previous years, has made it possible to robustly identify those aspects that are considered crucial both from the strategic and operational perspective of the company and from the perspective of our key stakeholders. This participatory process empowers us to establish a clear order of priority, which is visually represented through a matrix of materiality. This strategic tool combines aspects of a social, environmental and corporate governance nature, aligning with the fundamental matters defined by the ISO 26,000 guide on social responsibility. These subjects serve as an essential framework for the construction and continuous evolution of our sustainability roadmap.



The resulting materiality matrix underlines, first of all, the high importance that both the company and its stakeholders attach to all the key materials identified. This consensus reflects a shared understanding of the challenges and opportunities that sustainability presents for our sector and for society at large. Secondly, the balance observed between the internal perspective of the company and the expectations expressed by our stakeholders is remarkable, which validates the effectiveness of our dialogue and active listening process.

Aspects that have achieved a score above 9 in the materiality matrix indicate areas of highest priority. These include a commitment to ethical compliance in all our operations, respect for and promotion of human rights throughout our value chain, and the guarantee of a safe and healthy work environment. Likewise, responsible environmental management and active contribution to the fight against climate change emerge as significant priorities, as sustainable economic performance and the constant search for cost efficiency, understood not only as financial optimization, but also as efficient use of resources.

